|  |
| --- |
| **INSURANCE CLAIM FORM**  |
| **Shipment Information** |
| Airway Bill Number |   |   | Shipment Date |   |
|   |  |  |  |   |
| External Tracking Number |   |  | Customer Name |   |
|   |  |  |  |   |
| Quantity of Items |   |  | Weight |   |
|   |  |  |  |   |
| Merchandise Value |   |  | Shipping Charges (Supplier) |   |
|   |  |  |  |   |
| Duty Charges |   |  | Total Charges |  |
|   |  |  |  |   |
| Contents | (Name, SKU, Description)  |   |   |   |
|   |  |  |  |   |
|   |   |   |   |   |
| **Customer Information** |
| Order Number |   |   |   |   |
|   |  |  |  |   |
| Customer name |   |   |
|   |  |  |  |   |
| E-mail Address |  |   |
|   |  |  |  |   |
| Phone Number |   |   |
|   |  |  |  |   |
| Address |   |   |   |   |
|   |   |   |   |   |
|   |  |  |  |   |
| Country |  |  |  |   |
|   |   |   |   |   |
| **Claims** |
| Person Submitting Claim |   |   |
|   |  |  |  |   |
| Telephone number |   |   |
|   |  |  |  |   |
| E-mail Address |   |   |
|   |  |  |  |   |
| Amount of Claim |   |   |
|   |  |  |  |   |
| Reason for Claim |   |   |
|   |   |   |
|   |   |   |
|   |   |   |
|   |   |   |   |   |
| **Note:** Claims must be supported by the following documentation: Copy of original invoice, proof of purchase, |
| serial number of each item (if applicable), repair invoice and pictures of any damage merchandise. |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
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| --- |
| **FOMULARIO DE RECLAMO DE SEGURO**  |
| **Información del envío** |
| Número de Guía aérea  |   |   | Fecha del envío |   |
|   |  |  |  |   |
| Número de rastreo |   |  | Nombre del cliente |   |
|  |  |  |  |   |
| Cantidad de productos |   |  | Peso |   |
|   |  |  |  |   |
| Valor de la mercancía |   |  | Costo del envío (proveedor) |   |
|   |  |  |  |   |
| Costo de aduana |   |  | Costo Total |  |
|   |  |  |  |   |
| Contenidos | (Nombre del producto, SKU, Descripción)  |   |   |   |
|   |  |  |  |   |
|   |   |   |   |   |
| **Información del cliente** |
| Número de orden |   |   |   |   |
|   |  |  |  |   |
| Nombre del cliente |   |   |
|   |  |  |  |   |
| Correo electrónico |  |   |
|   |  |  |  |   |
| Número de teléfono |   |   |
|   |  |  |  |   |
| Dirección |   |   |   |   |
|   |   |   |   |   |
|   |  |  |  |   |
| País |  |  |  |   |
|   |   |   |   |   |
| **Reclamo** |
| Persona que presenta el reclamo |   |   |
|   |  |  |  |   |
| Número de teléfono |   |   |
|   |  |  |  |   |
| Correo electrónico |   |   |
|   |  |  |  |   |
| Cantidad del reclamo |   |   |
|   |  |  |  |   |
| Razón del reclamo |   |   |
|   |   |   |
|   |   |   |
|   |   |   |
|   |   |   |   |   |
| **Nota: El** reclamo debe presentarse con la siguiente documentación: copia de la factura original, comprobante de compra, número de serie de cada artículo (si aplica), factura de reparación y fotografías de los artículos dañados. |
|  |  |

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| **FORMULÁRIO DE RECLAMAÇÃO DE SEGUROS** |
| **Informações de remessa** |
| Número da via aérea |   |   | Data de embarque |   |
|   |  |  |  |   |
| Número de rastreamento |   |  | Nome do cliente |   |
|   |  |  |  |   |
| Número de produtos |   |  | Peso |   |
|   |  |  |  |   |
|  Valor dos bens |   |  | Encargos de envio (Fornecedor) |   |
|   |  |  |  |   |
| Taxas de alfândega |   |  | Custo Total |  |
|   |  |  |  |   |
| Conteúdo | (Nome, SKU, Descrição)  |   |   |   |
|   |  |  |  |   |
|   |   |   |   |   |
| **Informação ao Cliente** |
| Número do pedido |   |   |   |   |
|   |  |  |  |   |
| Nome do cliente |   |   |
|   |  |  |  |   |
| Correio eletrônico |  |   |
|   |  |  |  |   |
| Número de telefone |   |   |
|   |  |  |  |   |
| Endereço |   |   |   |   |
|   |   |   |   |   |
|   |  |  |  |   |
| País |  |  |  |   |
|   |   |   |   |   |
| **Reclamação** |
| Pessoa que apresenta a Reclamação |   |   |
|   |  |  |  |   |
| Número de telefone |   |   |
|   |  |  |  |   |
| Correio eletrônico |   |   |
|   |  |  |  |   |
| Montante da Reclamação |   |   |
|   |  |  |  |   |
| Motivo da Reclamação  |   |   |
|   |   |   |
|   |   |   |
|   |   |   |
|   |   |   |   |   |
| **Nota**: O pedido deve ser apresentado juntamente com os seguintes documentos: uma cópia da factura original, o comprovante de compra, número de série de cada item (se aplicável) conta do reparo e fotografias de itens danificados. |
|  |  |