|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **INSURANCE CLAIM FORM** | | | | |
| **Shipment Information** | | | | |
| Airway Bill Number |  |  | Shipment Date |  |
|  |  |  |  |  |
| External Tracking Number |  |  | Customer Name |  |
|  |  |  |  |  |
| Quantity of Items |  |  | Weight |  |
|  |  |  |  |  |
| Merchandise Value |  |  | Shipping Charges (Supplier) |  |
|  |  |  |  |  |
| Duty Charges |  |  | Total Charges |  |
|  |  |  |  |  |
| Contents | (Name, SKU, Description) |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| **Customer Information** | | | | |
| Order Number |  |  |  |  |
|  |  |  |  |  |
| Customer name |  | | |  |
|  |  |  |  |  |
| E-mail Address |  | | |  |
|  |  |  |  |  |
| Phone Number |  | | |  |
|  |  |  |  |  |
| Address |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Country |  |  |  |  |
|  |  |  |  |  |
| **Claims** | | | | |
| Person Submitting Claim |  | | |  |
|  |  |  |  |  |
| Telephone number |  | | |  |
|  |  |  |  |  |
| E-mail Address |  | | |  |
|  |  |  |  |  |
| Amount of Claim |  | | |  |
|  |  |  |  |  |
| Reason for Claim |  | | |  |
|  |  | | |  |
|  |  | | |  |
|  |  | | |  |
|  |  |  |  |  |
| **Note:** Claims must be supported by the following documentation: Copy of original invoice, proof of purchase, | | | | |
| serial number of each item (if applicable), repair invoice and pictures of any damage merchandise. | | | |  |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  |  |  | | --- | --- | --- | --- | --- | | **FOMULARIO DE RECLAMO DE SEGURO** | | | | | | **Información del envío** | | | | | | Número de Guía aérea |  |  | Fecha del envío |  | |  |  |  |  |  | | Número de rastreo |  |  | Nombre del cliente |  | |  |  |  |  |  | | Cantidad de productos |  |  | Peso |  | |  |  |  |  |  | | Valor de la mercancía |  |  | Costo del envío (proveedor) |  | |  |  |  |  |  | | Costo de aduana |  |  | Costo Total |  | |  |  |  |  |  | | Contenidos | (Nombre del producto, SKU, Descripción) |  |  |  | |  |  |  |  |  | |  |  |  |  |  | | **Información del cliente** | | | | | | Número de orden |  |  |  |  | |  |  |  |  |  | | Nombre del cliente |  | | |  | |  |  |  |  |  | | Correo electrónico |  | | |  | |  |  |  |  |  | | Número de teléfono |  | | |  | |  |  |  |  |  | | Dirección |  |  |  |  | |  |  |  |  |  | |  |  |  |  |  | | País |  |  |  |  | |  |  |  |  |  | | **Reclamo** | | | | | | Persona que  presenta el reclamo |  | | |  | |  |  |  |  |  | | Número de teléfono |  | | |  | |  |  |  |  |  | | Correo electrónico |  | | |  | |  |  |  |  |  | | Cantidad del reclamo |  | | |  | |  |  |  |  |  | | Razón del reclamo |  | | |  | |  |  | | |  | |  |  | | |  | |  |  | | |  | |  |  |  |  |  | | **Nota: El** reclamo debe presentarse con la siguiente documentación: copia de la factura original, comprobante de compra, número de serie de cada artículo (si aplica), factura de reparación y fotografías de los artículos dañados. | | | | | |  | | | |  | | | | | |
| **FORMULÁRIO DE RECLAMAÇÃO DE SEGUROS** | | | | |
| **Informações de remessa** | | | | |
| Número da via aérea |  |  | Data de embarque |  |
|  |  |  |  |  |
| Número de rastreamento |  |  | Nome do cliente |  |
|  |  |  |  |  |
| Número de produtos |  |  | Peso |  |
|  |  |  |  |  |
| Valor dos bens |  |  | Encargos de envio (Fornecedor) |  |
|  |  |  |  |  |
| Taxas de alfândega |  |  | Custo Total |  |
|  |  |  |  |  |
| Conteúdo | (Nome, SKU, Descrição) |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| **Informação ao Cliente** | | | | |
| Número do pedido |  |  |  |  |
|  |  |  |  |  |
| Nome do cliente |  | | |  |
|  |  |  |  |  |
| Correio eletrônico |  | | |  |
|  |  |  |  |  |
| Número de telefone |  | | |  |
|  |  |  |  |  |
| Endereço |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| País |  |  |  |  |
|  |  |  |  |  |
| **Reclamação** | | | | |
| Pessoa que apresenta a Reclamação |  | | |  |
|  |  |  |  |  |
| Número de telefone |  | | |  |
|  |  |  |  |  |
| Correio eletrônico |  | | |  |
|  |  |  |  |  |
| Montante da Reclamação |  | | |  |
|  |  |  |  |  |
| Motivo da Reclamação |  | | |  |
|  |  | | |  |
|  |  | | |  |
|  |  | | |  |
|  |  |  |  |  |
| **Nota**: O pedido deve ser apresentado juntamente com os seguintes documentos: uma cópia da factura original, o comprovante de compra, número de série de cada item (se aplicável) conta do reparo e fotografias de itens danificados. | | | | |
|  | | | |  |